

## PRIVACY POLICY

### Your Privacy Rights

Last updated: 9/22/2019

This Privacy Policy describes the types of information gathered by Curtain Inc. (“Curtain”, “us” or “we”) in the process of providing this website, the computing application, and the data, services, information, tools, functionality, updates and similar materials (collectively, the “Service”), how we use it, with whom the information may be shared, what choices are available to you regarding collection, use and distribution of information and our efforts to protect the information you provide to us through the Service.

By using the Service, you hereby consent to allow us to process information in accordance with this Privacy Policy. Please also refer to our [Terms of Service](#), which are incorporated as if fully recited herein. Terms defined in the Terms of Service that are not defined herein shall have the same definition as in the Terms of Service.

This policy is subject to change. If our information retention or usage practices change, we will let you know by posting the Privacy Policy changes on the Service and/or otherwise making you aware of the changes. Your continued use of the Service following our notice of changes to this Privacy Policy means you accept such changes. Please refer to the “Last updated” date above to see when this Policy was last updated.

#### **Territoriality**

Regardless of where our servers are located, your personal data may be processed by us in the United States, where data protection and privacy regulations may or may not be to the same level of protection as in other parts of the world. BY VISITING THE WEBSITE AND USING THE SERVICE, YOU UNEQUIVOCALLY AND UNAMBIGUOUSLY CONSENT TO THE COLLECTION AND PROCESSING IN THE UNITED STATES OF ANY INFORMATION COLLECTED OR OBTAINED BY US THROUGH VOLUNTARY SUBMISSIONS, AND THAT U.S. LAW GOVERNS ANY SUCH COLLECTION AND PROCESSING.

#### **Information Collected**

We collect two types of information about persons who use the Service: Personal Information and Non-Personal Information.

“Personal Information” is information that is personally identifiable to you, such as your name, address, email address or phone number, as well as other non-public information that is associated with the foregoing. Anything you publicly post or that is available publicly will not be considered Personal Information, and will be outside the restrictions of this policy.

“Non-Personal Information” means information that is not associated with or linked to your Personal Information. We may create Non-Personal Information from (i) automatically gathered information or (ii) Personal Information by excluding information (such as name) that may make the information personally identifiable to you.

#### **Personal Information Collected**

We collect certain Personal Information about you, which may be supplied when you sign-up for the Service, when you complete a survey, when you create or update an account, when you use the Service, when you request services, or otherwise when you submit such information. The information that may be collected includes:

- Name;
- Physical address;

- Phone number;
- Username;
- Email address;
- Image, audio and video uploaded via the chat or live video chat features;
- Biometric Information, as defined herein;
- Chat history and message read receipts;
- User profile information, including images;
- First party cookies;
- Third party cookies;
- Social media account names and information;
- Location data; and
- Device identifiers.

You may provide us information when you interact with us through email, online chat, messaging functions within the Service, or otherwise. We may retain such information in order to provide you with services, and you agree that we may share this information as needed with other users in order to resolve any issues that may arise between you and another user of the Service.

The Service may record photos, audio or video if you permit such access in order to use certain features of the Service, such as the the live video chat features. The Service may also request permission and access to your photo gallery, camera roll or other device storage holding your images, audio or videos, in order for you to upload and transmit them through the Service.

The Service may access your device file storage if you permit such access in order to use certain features of the Service, such as uploading or transmitting photos or videos via the communication features or granting the Service access to your contacts list.

The Service may make phone calls or send text messages if you permit such access in order to use certain features of the Service.

The Service may access the internet, or use your mobile data plan in order to use certain features of the Service, such as communication with other users through the Service.

The Service may access your device to add shortcuts to navigate to your profile, settings, and chat sections of the Service.

The Service may access your device to send you push notifications.

The Service may be integrated with third party social media platforms, such as Facebook (“Platforms”). If you interact with the Platforms through the Service, the Platforms may make additional Personal information about you available to us.

The Service may serve advertisements, including third party and targeted advertising, to you through your device.

## **Non-Personal Information**

Non-Personal Information is collected about you when you use the Service, including but not limited to links and materials posted, enrollment history, purchase history, the type of device you used and its operating system, the pages accessed most frequently, how pages are used, previous page and referring page URLs, search terms entered, and similar non-personal data. If you can be identified from this information, for example by combination with other pieces of information, then we will treat this information as Personal Information.

Automatically tracking Internet Protocol (IP) addresses is one method of automatically collecting information about your activities online and information volunteered by you. An IP address is a number that is automatically assigned to your device whenever you surf the internet. Further, the Service may utilize web beacons, pixel tags, cookies, embedded links, and other commonly used information-gathering tools. The Service may also collect device identifiers.

Although it may be possible to turn off the collection of cookies through your device, that may interfere with your use of the Service.

Part of the purpose of the Service is to share materials you make available. Anything you publicly post will not be considered Personal Information.

## **Use of Information**

### **Internal Use of Information**

We accept and gather information in an effort to provide the Service to you. We may also use this information to help us develop and improve our Service and other offerings, fulfill your requests, track usage trends, conduct experiments and perform research and analytics, communicate with you regarding administrative and promotional matters, send you push notifications from time to time, send materials to you including targeted advertisements, tailor our Service and offerings to meet your interests and those of others, and for other purposes permitted by law.

We may use anonymous, aggregate information, of which your information may be a part, without restriction.

### **Sharing Information Collected with Third Parties, Consultants, and Affiliates**

We may share information with our business associates, consultants, service providers, advisors and affiliates in order for them to provide services to us, to you, and to enable us to provide the Service. For example, our host and internet service provider may have access to this information.

If you use the Service to interact with other users, your information may be shared with those other users and will also be accessible by us.

We may share information we collect about you with third parties for marketing purposes, as well as share such information with others on the Service that you identify for such sharing.

We may share information from live video chats – including profile data, images, video, audio, and other data – with third party electronic storage providers for record retention purposes.

We publicly identify users and their profile pages, and any information you, as a user, post to those pages will be made public.

Further, we may disclose collected information to the extent we believe it necessary to comply with the law, such as in response to a subpoena or court order, to defend a legal claim or otherwise as permitted by applicable law. We may disclose any information in our possession in the event that we believe it necessary or appropriate to prevent criminal or illegal activity, personal injury, property damage or bodily harm.

Additionally, we may transfer your information to successor in interest, which may include but may not be limited to a third-party in the event of an acquisition, sale, asset sale, merger or bankruptcy.

### **Biometric Information**

Our Service collects, captures, stores and analyzes users' biometric information, specifically height measurements that users upload to the Service ("Biometric Information"). Biometric Information is collected solely for the purposes of displaying on a user's profile and as a data point in our user matching algorithm. Biometric Information will be disclosed solely for the purposes described herein. Biometric Information will be transmitted solely for the purposes described herein, which shall include transmissions for electronic storage purposes.

Biometric Information for a user will be retained solely to facilitate the purposes described herein with respect to such user, and will be deleted upon the earliest of (i) upon the expiration, cancellation or termination of such user's account; (ii) immediately after the purpose for capturing the Biometric Information has expired; and (iii) three (3) years from the date of the last interaction that such user has with us.

If you are a user, you consent to our collection, capture, storage, transmission and analysis of Biometric Information as described herein, and release us from any claims that may arise regarding the use of your Biometric Information.

### **Security**

We employ procedural and technical safeguards to secure your personal information against loss, theft, alteration, and unauthorized access, use and disclosure. We also employ security procedures to protect your information from unauthorized access by users inside and outside the company.

Regardless of the precautions we take, no transmission of data over the internet is guaranteed to be completely secure. It may be possible for third parties not under our control to intercept or access transmissions or private communications unlawfully. While we strive to protect personal information, we cannot ensure or warrant the security of any information you transmit to us.

### **Access and Control**

User profile, contact and billing information will be editable through the Service. Some other information collected about you may be retrievable and changeable through your username login. To retrieve or change your information, follow the instructions on the Service.

### **Communication Tools**

The Service may contain tools that enable you to share personal information, including sensitive information, with others on the Service. Should you choose to use such tools, please exercise caution when sharing sensitive information.

### **E-Mail and Electronic Newsletters**

We may offer electronic newsletters and e-mails concerning available properties, as well as new products and services, or may provide other marketing materials as a service to our users. You may receive newsletters and e-mails concerning promotions and marketing of ours

or of our business partners, after registering with the Service or after engaging with us in person or through our representatives.

If you have received a message from us, and you no longer wish to receive such materials, you may opt-out by following the unsubscribe instructions included in each electronic newsletter and e-mail.

Please note that you may be required to separately opt-out of or otherwise respond to any e-mails sent by our business associates.

### **Do Not Track**

At this time, the Service does not specifically respond to browser do-not-track signals.

### **Children and Privacy**

We do not knowingly permit users to register for our Service if they are under 18 years old, and therefore do not request personally identifiable information from anyone under the age of 13. If we become aware that a customer is under the age of 13 and has registered without prior verifiable parental consent, we will remove his or her personally identifiable registration information from our files. If you are the parent or guardian of a person under the age of 13 who has provided personally identifiable information to us without your approval, please inform us by contacting us at the email address below and we will remove such information from our database.

### **California Privacy Rights**

California law allows California residents to request information regarding our disclosures in the prior calendar year, if any, of their personally identifiable information to third parties. To make such a request, please contact us at [brenden@curtaincall.io](mailto:brenden@curtaincall.io) with "Request for Privacy Information" in the subject line. Please include enough detail for us to locate your file; at a minimum, your name, email, and username, if any. We will attempt to provide you with the requested information within thirty (30) days of receipt. We reserve our right not to respond to requests sent more than once in a calendar year, or requests submitted to an address other than the one posted in this notice. Please note that this law does not cover all information sharing. Our disclosure only includes information covered by the law.

### **Contact Information**

If you have any questions or suggestions regarding our Privacy Policy, please contact us via email at [brenden@curtaincall.io](mailto:brenden@curtaincall.io).